11 Days

East Coast of USA & Canada

VALUE TOUR 2019

Toronto

CITIES

Niagara | Washington DC | New York | Toronto |
Niagara | Ottawa | Montreal

HOTELS

2 nts at Buffalo Marriott Niagara or similar in Buffalo.
1 nt at Hyatt Regency Fairfax or similar in Washington DC.
2 nts at Times Square Manhattan or similar in New York.
1 nt at Monte Carlo Inn or similar in Toronto.
1 nt at Sheraton on the Falls or similar in Niagara.
1 nt at Crowne Plaza Gatineau / Hilton Garden Inn or similar in Ottawa.
2 nts at Sheraton Montreal Airport or similar in Montreal.

MEALS

Enjoy an American Buffet Breakfast
Choose from a variety of breads, jams, eggs, cereals, fruits, juices, milk, tea and coffee.

Enjoy Indian Breakfast in New York.

Enjoy Veg. / Non-veg. / Jain Meals at Indian Restaurants.

Enjoy international Vegetarian / Non-veg. Lunches in select cities.

SIGHTSEEING

Niagara • Niagara Falls by Night • 'Maid of the Mist' boat ride • Cave of the Winds • Visit Fashion Outlets Shopping Mall.

Hersheys • Visit the Hershey's Chocolate World

Washington DC • Visit the National Air and Space Museum • Guided City Tour.

New York • Stay at Times Square Manhattan • Enjoy an Indian Breakfast • Visit One World Observatory • Guided City Tour • Visit Liberty Island to see the Statue of Liberty • Visit to Central Park.

Toronto • Guided City Tour • Visit to the CN Tower.

Niagara • 'Hornblower' Boat Ride • Visit to Skylon Tower in Niagara.

Kingston • 1000 Islands Cruise in Kingston.

Ottawa • Orientation City Tour.

Montreal • Guided City Tour • Visit to the Notre Dame Basilica.

Quebec City • Guided City Tour • Visit to Montmorency Falls.

B - Breakfast • L - Lunch • D - Dinner

Day 1 *Niagara*

Welcome to Buffalo. On arrival check into your hotel on your own **anytime after 1500 hrs.** Overnight in Buffalo. (D)

Day 2 *Niagara*

Today, we take a boat tour on the 'Maid of the Mist' into the heart of the mighty Horseshoe Falls, through crashing waters, surrounded by massive rock formations. (Due to weather conditions, the 'Maid of the Mist' operates only from the third week of May. Tours visiting Niagara before the third week of May get a ride on the View Mobile Tram) We then visit the Cave of the Winds - during which an elevator ride takes us deep into the Niagara Gorge. Later enjoy time at the falls. Later in the evening shop your hearts content at the Fashion Outlets Shopping Mall. Overnight in Buffalo. (B, L, D)

Day 3 *Washington DC*

Today, we check out & drive to Washington DC. En-route visit the Hershey's Chocolate World. An entertainment complex that gives all a fun insight into the world of Hersheys Chocolates. Overnight in Washington DC. (B, L, D)

Day 4 *New York*

Today, on a guided tour of Washington DC see the the Lincoln Memorial, the Korean Memorial and Capitol Hill. We also view the White House, home of the US President. (Due to security reasons permission to enter or go near the White House is not granted). Later we visit the National Air and Space Museum and gain a unique opportunity to view aircraft models and displays like the Wright Brothers' first aircraft and Charles Lindberg's 'Spirit of St Louis'. Later, drive to New York - the Big Apple. We check in to the hotel in Times Square, close to major attractions like Fifth Avenue, Radio City Music Hall, NBC Studios and Central Park. Overnight in New York. (B, D)

Day 5 *New York*

Today, drive to Battery Park and take the ferry to Liberty Island to see the famous Statue of Liberty. We then proceed on a guided tour of New York City - viewing such well known sights as 5th Avenue, Rockefeller Center, the United Nations Building and New York's lungs - the beautiful Central Park. We also stop at the 9/11 Memorial to pay homage to the hundreds of innocent lives in the World Trade Center attack. Later, we visit 'One World

Observatory', on levels 100, 101 and 102 of the main building of the rebuilt World Trade Center Complex in Lower Manhattan - the tallest building in the Western Hemisphere, from where we get panoramic views of New York city. Overnight in New York. (B, L, D)

Day 6 *Arrive in Toronto*

Today, we take a flight to Toronto. Welcome to Toronto - the cultural, entertainment and financial capital of Canada. You will be met by your Tour Manager / Local Representative and taken you to your hotel (Check-in time is after 3.00pm). The evening is free to explore the city on your own. Overnight in Toronto. (D)

Day 7 *Toronto and Niagara*

Today, we go on a guided city tour of Toronto. See distinctive landmarks such as the City Hall, Queens Park, Chinatown, Toronto Harbour and the University of Toronto. We visit CN Tower - the world's tallest freestanding structure on land. Later, we drive to Niagara, where we take the 'Hornblower Cruise' to get a close-up experience of the magnificent Niagara Falls. (Due to weather conditions, the 'Hornblower Cruise' operates only from the last week of May). Next, we visit the Skylon Tower, the most famous landmark next to the Falls which is the tallest structure that overlooks falls, both from the American and the Canadian side. Overnight in Niagara. (B, D)

Day 8 *Kingston and Ottawa*

Today, we drive to Kingston to enjoy the beautiful '1000 Islands Cruise', during which we see many historical and scenic attractions and the majestic architecture of Boldt Castle. Later we drive to Ottawa - Canada's national capital. Overnight in Ottawa. (B, D)

Statue of Liberty, New York

Day 9 *Ottawa and Montreal*

Today, we proceed on a orientation tour of Ottawa. This tour takes us around a number of famous landmarks like the Parliament Hill, residence of the Prime Minister and Rideau Canal, the waterway that links the lakes and rivers between Ottawa and Kingston. Later we drive to Montreal and go on a city tour, during which we go around Old Port in the historic old Montreal area and visit the Notre Dame Basilica. We make a photo stop at St. Joseph Oratory and then visit Mount Royal Park, landscaped by Frederick Law Olmsted, best known for his work in New York's Central Park. Overnight in Montreal. (B, D)

Day 10 *Quebec City*

Today, we proceed on our full-day excursion to Quebec City, the provincial capital, we drive through the Upper and Lower Towns and see the Parliament Buildings, the Plains of Abraham, the Citadel, Chateau Frontenac, the Place d'Armes and Quebec National Assembly. Later, we drive to see the Montmorency Falls - 30 meters higher than the famous Niagara Falls. We then travel back to Montreal. Overnight in Montreal. (B, D)

Day 11 *Return Home*

Today, after breakfast your 'East Coast of USA & Canada' tour ends as you check out of the hotel. It's time to say goodbye to all the new friends you have made. We hope you take back many wonderful memories of your holiday. Do write and tell us how you enjoyed your tour and give us your suggestions. (B)

Ottawa City

11 Days East Coast of USA & Canada Tour Price

Adult in Twin	Child with Bed*	Child without Bed**
USD 2,850	USD 2,490	USD 1,900

Single room supplement USD 1,080 per person. Triple room reduction USD 300 • *As a 3rd in a triple, a roll away cot may be provided • **As a 3rd in a double, no bed or cot will be provided to the child. Person below 12 years will be considered as a Child • Maximum 3 persons are allowed per room.

Surcharge	Departure Date	Twin / Triple	Single	Child
Land	25th May to 30th Sep 2019	USD 50	USD 100	USD 30

Visa Requirements: You must be in possession of a Multiple Entry Visa for USA and Single Entry Visa for Canada. The cost of these visas are not included in your package tour price. It would be best to check with your travel agent and the consulates nearest to you for advice and information. Please ensure that your travel documents are ready in time for departure.

Ticketing Requirements: To participate on this tour, you need to be in possession of valid air ticket for travel within USA for the following sector: New York - Toronto. It is mandatory to purchase this ticket through SOTC. Confirmed air reservations for these sectors have already been made by us. The cost of this internal ticket is **USD 190 per person** which has to be paid at the time of booking the tour.

Month	Departure dates	Month	Departure dates
May 2019	2, 9, 16, 23, 30	August 2019	1, 15, 29
June 2019	6, 13, 20, 27	September 2019	19
July 2019	4, 18		

*Day 1 as mentioned in your day to day itinerary.

Hotels / Flights / Itinerary / Route are subject to change without notice.

Please refer to page no xxx for what your tour price includes & does not include.

Important Information for your Holidays

WHAT YOUR TOUR PRICE INCLUDE

Accommodation

- Accommodation at the hotels mentioned or similar.

Services

- Meals, coach tours, entrance fees, sightseeing and surface transportation as mentioned in the itinerary.
- Services of our Tour Manager or Local Representatives. (Subject to minimum 20 full-paying passengers travelling together).
- Handling fees charged by the airlines for travel within USA and Canada - 1 check in baggage per person.
- Water bottle 500ml Per Person Per Day included in Premium and Value Tours only.

Porterage

- Porterage of 1 bag per person at all the hotel for Premium tours only.

WHAT YOUR TOUR PRICE DOES NOT INCLUDE

Exclusions

- Passport, Visa charges, Airport & Port taxes.
- Cost of your Air tickets required to participate in this tour.
- Insurance, laundry, telephone charges, transfers all items of personal nature and also food and drinks not forming part of the group menus.
- Cost of the Suggested Excursions.
- Any increase in the rate of exchange leading to an increase in all land arrangement which may come in to effect prior to departure.
- Porterage of 1 bag per person at all the hotel for Value & Cost Saver tours only.
- Mandatory tips of USD 3 per person per day for Coach drivers, Guides etc.
- Anything not specifically mentioned in 'What your Tour Price includes' box.

- **Surcharges applicable during Peak and Event periods**

Suggested Excursions Price in USD per person

Name of Tour	Adult / Child
Grand Canyon West Rim Air & Ground Tour*	285
Grand Canyon West Rim Air & Ground Tour with Boat & Helicopter*	455
Grand Canyon West Rim Air Tour	170
Grand Canyon West Rim Coach Tour*	160
Grand Canyon West Rim Coach Tour with Boat & Helicopter*	360
*Skywalk (can be added to above mentioned tours)	30

- *Hoover Dam with Photo Stop will be offered on Coach Tour Option Only*

Name of Tour	Adult / Child
Universal Studio in Los Angeles	135 / 120
Bay Cruise in San Francisco	25 / 20
Helicopter ride over the strip in Las Vegas	125
Nazca Lines in Lima	500

Suggested excursions will be operated subject to minimum 20 passengers.

Handy Tips - America

LOCAL FLIGHTS WITHIN USA

- No baggage is allowed free of charge.
- First bag will be charged USD 25 (weight up to 23 kg) & second baggage will be charged USD 35 (weight up to 23 kg).

ON ARRIVAL INTO USA / CANADA

- All joining direct passengers will have to reach the respective hotel, on their own and check in.

BAGGAGE REGULATIONS AND SOME RECOMMENDATIONS

- The baggage allowance of USA/Canada for international ticket and internal tickets within USA/Canada is one piece per person as checkin baggage (max 23 kgs total) with total linear dimensions (length + height + width) not exceeding 62 inches each and a total of 107 inches for both. Please note that one bag should not weight more then 23kg.
- One small handbag per person is allowed with total dimension of 45 inches (max. 5 kgs).
- We suggest that you carry 01 set of clothes along with your daily utility items and other accessories in your hand baggage. This is just a precautionary measure in case your baggage is delayed / misplaced.
- We advice that you travel as light as possible. Trolleys at the airport are available at a charge of USD 5. Carrying heavy luggage would be inconvenient. Prefer bags with four wheels and sturdy handles, as they are more convenient and easy to pull.
- Please note that airlines do not permit items like loose batteries, razor blades, nail cutter, scissors, knives, gels, any form of liquid, cigarette lighter in your hand baggage. If required carry such items in your check-in bag.
- Please ensure that you do not place any valuables / Power Bank in your check-in bag. Carry your foreign currency / travel documents / jewelry / insurance in your hand bag.

MEALS

- You have a choice of Jain / Veg / Non-Veg meals. The menus, however, are fixed in advance and a la carte is not possible.
- Most dinner's are unlimited buffets, but it is requested that you do not waste food.
- Some places we provide Indian breakfast and International dinners on certain tours.
- If there is any early morning departure to the airport a box breakfast may be provided.

TOUR MANAGER / LOCAL GUIDES

- The SOTC Tour Manager is your guide and friend on tour. To compliment the services of our highly trained Tour Manager, we employ an expert local guide to go through the sightseeing attractions in specific cities. We request you to kindly cooperate with them and abide with his/her instructions for a memorable tour.

HOTELS & ROOMS

- Your hotels have been specifically chosen keeping in mind the location and space availability. Check-in time in USA/Canada is 1500 hrs. and Check-out time is 1200 hrs. Early check-in and late check-out will not be permitted by the hotel.
- Most hotels offer the facility of complimentary safe deposit lockers (few hotels charge a refundable deposit). We advice that you keep all your valuables like money, passport, tickets and jewelry in the locker, in case you are staying for more than one day at the hotel.
- Please make sure that no damages are done to your hotel room during the stay, as the same would be charged to you directly by the hotel.
- Hotel rooms may have facilities like mini-bar, pay television channels, telephones etc. Please note that these facilities are not complimentary and will be charged as per actual usage.
- Drinking tap water in the hotel is absolutely safe in USA/Canada.
- Please note that we will try our best to provide you with adjacent rooms asked by you at the time of booking, but the same will be subject to availability at the time of check-in. It is also difficult to provide interconnecting rooms, however the tour manager and the hotel will try their best to ensure that you are provided with adjacent rooms wherever possible.

CLOTHING

- Carry 4/5 pairs of comfortable clothes like jeans/ trousers, shirts/T-shirts, shorts pants, punjabi suits/ sarees and necessary undergarments.
- Warm clothing like sweaters, jackets, woollens, thermals are essential. We suggest you keep some woolens in your hand baggage when you land at Niagara & San Francisco.
- Carry a cap, sunglasses, a folding umbrella, comfortable footwear preferably walking shoes and one smart casual's for Captain's dinner on board the cruise.

TIPPING POLICY

- Tipping in USA/Canada is something that is expected of anyone providing you a service, for example: your coach driver, local guides etc. It is mandatory to tip a nominal amount of USD 3 per person per day, for the duration of your tour.

TIME MANAGEMENT

- Its very important to be on time and punctual, since your itinerary has been designed and planned to offer you the most on your holiday.
- Every sightseeing trip where you get off has an allotted time, please make sure you remain with the group and return at the allotted time.
- Any delay would actually deprive the entire group of their sightseeing time.

ESSENTIAL ITEMS TO BE CARRIED

- Your passport, air tickets, original insurance policy, Tour Confirmation Voucher & necessary foreign exchange for personal use.
- Carry a photocopy of your passport including valid visas & keep them separately from the original.
- Please do not forget to carry an additional pair of spectacles if you are using one, digital camera chips with higher MB, extra batteries, chargers for digital camera and mobile.
- Carry mobile phone charger if you are taking your cell phone with global roaming. Also carry multi-purpose adapter as sockets are different.
- Required medicines, with doctor's prescription.

CURRENCY

- The currency for USA is Dollar
- The currency for Canada is Canadian Dollar
- The currency for Brazil is Brazilian Real
- The currency for Argentina is Argentine Peso
- The currency for Peru is Peruvian Nuevo Sol
- Most credit cards and Travelers Cheques are accepted widely

Average Temperature Chart (in degree celsius)

CITY	APR		MAY		JUN		JUL		AUG		SEP	
	Min	Max	Min	Max	Min	Max	Min	Max	Min	Max	Min	Max
New York	06	14	12	20	17	25	20	28	20	29	19	28
Niagara	03	14	08	19	13	25	16	27	16	26	11	22
Washington DC	08	19	13	24	18	29	21	31	17	30	17	29
Orlando	16	28	19	31	22	33	23	33	23	33	23	33
San Francisco	10	18	11	18	12	20	12	20	12	22	13	22
Los Angeles	12	23	14	24	16	27	18	29	17	24	18	25
Las Vegas	12	26	17	31	22	37	22	37	24	41	23	39
Toronto	01	10	07	17	12	23	15	26	14	25	11	21
Ottawa	-1	11	7	19	12	24	14	27	13	25	09	20
Quebec City	-2	7	5	16	11	22	14	24	12	23	08	18
Montreal	01	11	07	18	12	23	15	26	14	24	09	19
Banff	-3	09	02	14	05	20	07	25	07	24	03	17
Jasper	-3	10	00	15	04	17	06	21	07	22	02	17
Vancouver	04	14	08	18	11	21	12	23	12	23	09	18

Every effort has been made to ensure that all information given above is accurate at the time of going into print.
However, we do not accept any responsibility / liability for any loss or inconvenience caused due to any changes / omissions.

How to book your holiday

WHERE TO BOOK

Your own trusted SOTC's General Sales Agent or Travel Agent can book you on your SOTC Tour. If you are booking through SOTC's General Sales Agent or your own Travel Agent, please make all payments to them and they will pay us on your behalf. There is no additional cost to you, so do take advantage of SOTC's General Sales or Travel Agent's professional advice and service. Our General Sales Agent's office is located at UK, UAE, Kuwait, Oman, Saudi Arabia, Bahrain, Qatar, Kenya, Hong Kong, Tanzania, and Canada. In the United States we encourage you to book with your travel agent or call us directly on our TOLL FREE NO 1-877-827-SOTC.

TIME LIMIT

We would be happy to hold seats on the Tour of your choice provisionally, on a time limit of 4 days (Subject to availability of seats on that tour).
In order to secure your reservations on a definite basis, you would be required to complete the Booking Form and pay a deposit of US $400 per person (Adult/Child), towards the cost of your tour, within 4 days.

BOOKING & DEPOSIT

You must complete and sign the official SOTC Booking Form enclosed in this brochure, which gives the Booking Conditions of the Tour. Please complete one booking Form per party. Along with the Booking Form, please enclose a non-refundable deposit interest free amount of US $400 per person (Adult/Child). This said deposit amount would be adjusted towards the cost of the tour.
All cheques must be made payable either to your own Travel Agent or SOTC Travel Ltd. and sent to SOTC's General Sales Agent, nearest to you. For passengers booking from USA, all cheques must be made payable to your own Travel Agent or Horizon Travel Services LLC and mailed along with your booking form duly filled and signed to 356 Morning Glory Drive,Monroe, NJ 08831. Within a few days you will receive the SOTC Invoice and an Official Receipt. Your SOTC Invoice is a written confirmation of your Tour. However it is not valid for travel on the Tour.

TRAVEL DOCUMENTS

It is your responsibility to hold valid Travel Documents such as Passports, Visas, confirmed air tickets to be able to travel on the Tour. The cost of processing your Travel Documents is not included in the Tour Price and you are required to pay for them separately and shall be responsible for any delay in procuring the travel documents and consequential loss whatsoever. It would be best to check with your Travel Agent or SOTC's General Sales Agent nearest to you for advice and information. Please ensure with them that your travel document will be processed in time for your departure.

TICKETING

To participate on the tour you must be in possession of confirmed tickets on flights and sectors the tour is scheduled to operate on. The details of internal flights and sectors are available with our General Sales Agent or Sales Officer. It is advisable that you purchase the tickets prior to your arrival. Please check with your travel agent for advise and necessary information.

BALANCE PAYMENT

Balance payments towards the cost of your Tour and Booking Form must reach us at least 45 days prior to the departure of your Tour.
On payment of the balance amount in full you will receive your Final SOTC Invoice with an official SOTC seal. This Invoice will be valid for your Travel on the tour. Your Final documents can only be issued, upon receiving your balance payment & the Booking Form. There will be delay in issuing your final documents, unless Full Payments and the Booking Form is made in the stipulated time.
Please ensure that full and final payment along with the Booking Form reach us 45 days prior to the departure of your Tour. If it does not, this would result in cancellation of your seat on the Tour. We will then be constrained to levy Cancellation Charges.

TRAVEL INSURANCE

The tour cost does not include your overseas travel insurance. It is highly recommended that you have adequate insurance in place to secure your life, health and property as may be advised by your insurance agent to cover any eventualities associated with your overseas travel. You may be required to provide us with a copy of such insurance cover prior to your booking confirmation.

SOTC Invoice

Your Final Invoice entitles you to travel on the Tour, and must be presented by you to the SOTC Tour Manager/ Local Representative on the first day of the Tour. No services will be provided, if the Final SOTC Invoice is not in your possession.

ADDITIONAL BOOKINGS

Pre / Post Tour Accommodation / Add on Package are available to you at special rates. Please ensure that you request for the same, with your Travel Agent/General Sales Agent at the time of booking your Tour.

AMENDMENTS

A transfer from one Tour to another will be treated as a cancellation from one Tour and a fresh booking on another. Therefore Cancellation Charges will apply.

CANCELLATIONS

If circumstances make you cancel your Tour, the cancellation must be intimated to us in writing. As per this Booking Conditions of the Tour we are constrained to levy the following Cancellation Charges.

When a Cancellation is made	Charges
45 days or more prior to the departure of the Tour or for non payment of the Balance amount	US $ 400
44 to 15 days prior to the departure of the Tour	50% of the Tour cost
14 to 04 day prior to the departure of the Tour	75% of the Tour cost
03 days prior to the departure of the Tour or in case you are a "No Show" on the Tour	100% of Tour cost

SOTC reserves the right to cancel any Tour prior to the departure, without assigning any reason. In such situation we will book the passenger on a different tour date. Incase if the alternate tour date is not acceptable, we will refund all monies paid by you, but no compensation are payable. SOTC cannot take responsibility for any cost or any fees relating to the issuance and/or cancellation of air tickets or other arrangements not done through SOTC.

CANCELLATION FEE WAIVER

Booking Fee Protection Plan for US$ 69:
In event of visa not being granted this unique scheme protects your non-refundable booking fee of US$ 400.
Tour Cost Protection Plan for US$ 179: In the unlikely event of you cancelling the tour this scheme protects you against the cancellation charges that would be levied as explained in the cancellation details. The protection is of 75% of the tour cost and subject to cancellation being initiated in writing up to 04 days before the departure date. Cancellation under 04 days to departure will be charged as per Cancellation Policy.
Note: Booking Fee Protection is applicable only against proof of document of a visa application refused. This cancellation fee waiver is application only on land arrangement. Passengers taking cruise will have to pay cancellation charges as per cruise company policy.

REFUNDS

Refunds (if any) for amendments and / or cancellations will be paid directly to you by SOTC/the Travel Agent/ General Sale Agent through whom you have forwarded your payment to us. It would take a least 30 days to process refunds. There is no refund payable for any Unutilized Services (e.g. Meals, Entrance Fees, Suggested excursions, Hotels, Cruise etc).