

20 Days

All of Canada with Alaska Cruise

CITIES

Toronto | Niagara | Ottawa | Montreal | Quebec | Banff | Jasper | Kamloops | Whistler | Vancouver | Victoria | Juneau | Hubbard Glacier | Sitka | Ketchikan | Victoria

HOTELS

1 nt at Monte Carlo Inn or similar in Toronto.
 1 nt at Sheraton on the Falls or similar in Niagara.
 1 nt at Crowne Plaza Gatineau / Hilton Garden Inn or similar in Ottawa.
 2 nts at Sheraton Montreal Airport or similar in Montreal.
 2 nts at Caribou Lodge / Banff Voyager Inn / Holiday Inn or similar in Banff / Canmore.
 1 nt at Chateau Jasper / Lobstick Lodge or similar in Jasper.
 1 nt at Ramada Kamloops or similar in Kamloops.
 1 nt at Delta Whistler Village Suites / Aava or similar in Whistler.
 2 nts at Sheraton Vancouver Guildford Hotel / Four Points by Sheraton or similar in Vancouver.
 7 nts at Holland America Oosterdam Alaska Cruise (**Inside Cabin**).

MEALS

Enjoy an American Buffet Breakfast

Choose from a variety of breads, jams, eggs, cereals, fruits, juices, milk, tea and coffee

Enjoy Veg. / Non-veg. / Jain Meals at Indian Restaurants

SIGHTSEEING

Toronto • Guided City Tour • Visit to the CN Tower.

Niagara • 'Hornblower' Boat Ride • Visit to Skylon Tower in Niagara.

Kingston • 1000 Islands Cruise in Kingston.

Ottawa • Orientation City Tour.

Montreal • Guided City Tour • Visit to the Notre Dame Basilica.

Quebec City • Guided City Tour • Visit to Montmorency Falls.

Calgary • Orientation City Tour.

Banff • Sulphur Mountain - Gondola Ride • Visit to Bow Valley Parkway • Photostop at Lake Louise.

Jasper • Ice - Explorer ride on the massive Athabasca Glacier in Columbia Icefields.

Whistler • Enjoy Peak 2 Peak Gondola Ride.

Vancouver • FlyOver Canada - a breathtaking flight Simulation ride • Guided City Tour • Visit to Stanley Park • Capilano Suspension Bridge.

Victoria • Visit to Butchart Gardens • Panoramic Tour.

Alaska • Visit Port of Juneau, Hubbard Glacier, Sitka, Ketchikan & Victoria.

B - Breakfast • L - Lunch • D - Dinner

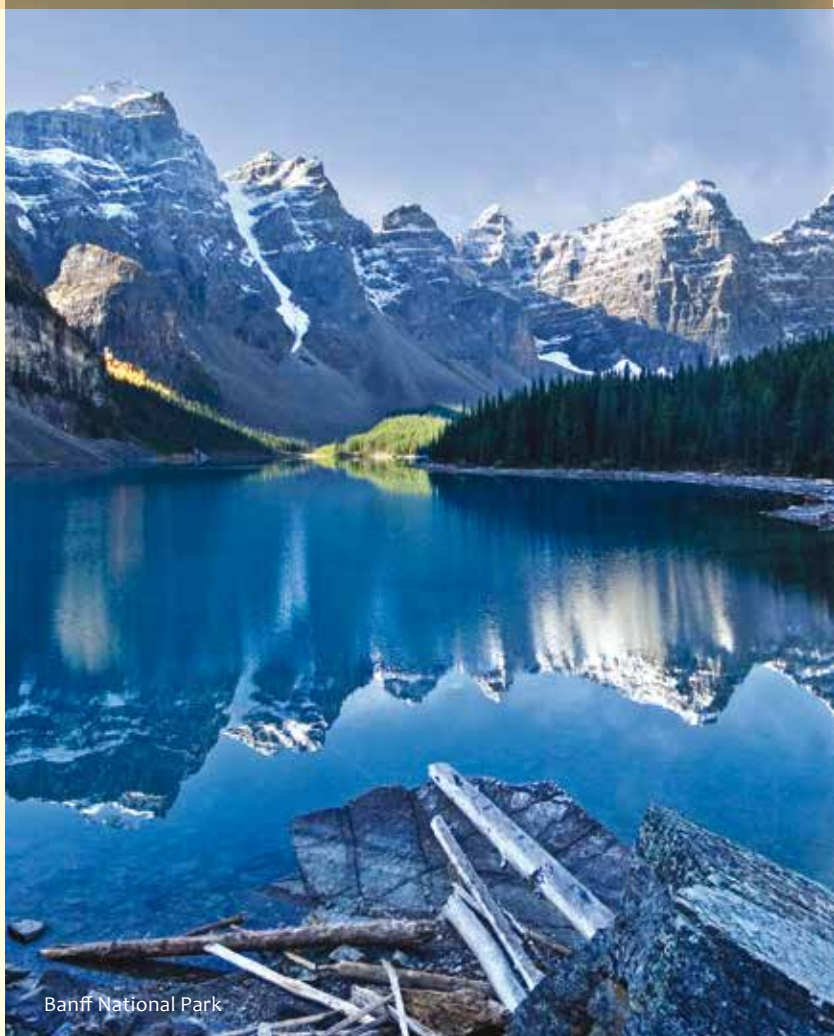
Day 1 Arrive in Toronto

Welcome to Toronto - the cultural, entertainment and financial capital of Canada. On arrival check into your hotel on your own **anytime after 1500 hrs**. The evening is free to explore the city on your own. Overnight in Toronto. (D)

Day 2 Toronto and Niagara

Today, we go on a guided city tour of Toronto. See distinctive landmarks such as the City Hall, Queens Park, Chinatown, Toronto Harbour and the University of Toronto. Later, visit the CN Tower - the world's tallest freestanding structure on land. Later, we

VALUE TOUR 2019



Banff National Park

drive to Niagara, where we take the 'Hornblower Cruise' to get a close-up experience of the magnificent Niagara Falls. (Due to weather conditions, the 'Hornblower Cruise' operates only from the last week of May). Next, we visit the Skylon Tower, the most famous landmark next to the Falls which is the tallest structure that overlooks falls, both from the American and the Canadian side. Overnight in Niagara. (B, D)

Day 3 Kingston and Ottawa

Today, we drive to Kingston to enjoy the beautiful '1000 Islands Cruise', during which we see many historical and scenic attractions and the majestic architecture of Boldt Castle. Later, drive to Ottawa - Canada's national capital. Overnight in Ottawa. (B, D)

Day 4 Ottawa and Montreal

Today, proceed on a orientation tour of Ottawa. This tour takes us around a number of famous landmarks like the Parliament Hill, residence of the Prime Minister and Rideau Canal, the waterway that links the lakes and rivers between Ottawa and Kingston. Later, drive to Montreal. On a city tour, see the Old Port in the historic old Montreal area and visit the Notre Dame Basilica. Make a photo stop at St. Joseph Oratory and then visit Mount Royal Park, landscaped by Frederick Law Olmsted, best known for his work in New York's Central Park. Overnight in Montreal. (B, D)



Day 5 Quebec City

Today, proceed on our full-day excursion to Quebec City, the provincial capital, we drive through the Upper and Lower Towns and see the Parliament Buildings, the Plains of Abraham, the Citadel, Chateau Frontenac, the Place d'Armes and Quebec National Assembly. Later, drive to see the Montmorency Falls - 30 meters higher than the famous Niagara Falls. We then travel back to Montreal. Overnight in Montreal. (B, D)

Day 6 Banff

Today, take a flight to Calgary. Upon arrival, proceed on orientation tour of Calgary. Later, drive to the Banff National Park - Canada oldest national park, nestled amid the Canadian Rockies. Overnight in Banff. (B, D)

Day 7 Banff

Today, proceed on a full day tour of Banff National Park. See the Rundle Mountains, the wind-shaped hoodoos (craggy rock formations). Visit the Valley of the Ten Peaks, where 10 peaks soar above 10,000 feet. See the Bow Falls, Castle Mountains and visit Emerald Lake and thereafter on to enchanting Lake Louise, often called a 'diamond in the wilderness'. Later, we take a ride to the summit of Sulphur Mountain in the Banff Gondola - a scenic cableway. Overnight in Banff. (B, D)

Day 8 Jasper

Today, proceed to Jasper, travelling along the Ice-fields Parkway, one of the world's most scenic mountain drives, through the natural splendour of Banff and Jasper National Parks. Spectacular glaciers, cascading waterfalls, turquoise lakes and colourful meadows - home to a wide variety of wildlife - are some of the features of this awe-inspiring mountain wilderness. See the Crowfoot Glacier, the Bow Lake and many more awe inspiring sights. Stop at the Columbia Icefields, where we venture onto the massive Athabasca Glacier by Ice-Explorer. Overnight in Jasper. (B, D)

Day 9 Jasper and Kamloops

Today, we drive to Kamloops. En route stop at the Mt Robson Visitor Centre from where you get fabulous views of the highest peak in the Canadian Rockies. Overnight in Kamloops. (B, D)



Day 10 Whistler

Today, proceed to Whistler, the top ski destination in North America and venue of the 2010 Winter Olympics. This French Chateaux style village is an exclusive destination located at the base of the Blackcomb Mountain. Here we enjoy a 4.4 kms. ride in the new Peak 2 Peak Gondola, gaining unparalleled views of the surrounding mountains during this ride - an unforgettable experience. Enjoy free time at the Village. Overnight in Whistler. (B, D)

Day 11 Vancouver

Today, drive to Vancouver. Visit The Capilano Suspension Park where you can walk across the famous Capilano Suspension Bridge - this 140 metres long and 70 metres above the river is a nature lovers delight. Later, on a guided city tour of Vancouver, visit the North Shore, the historic Gastown and see the only working Steam Clock in the world, which chimes every 15 minutes. Later, we visit the Stanley Park, North America's third largest urban core park, which is almost entirely surrounded by the waters of Vancouver Harbour and the English Bay. Drive through Canada Place - a landmark building in the heart of Vancouver's waterfront, the venue for world-class events. Also experience the 'FlyOver Canada', a breath-taking, flight simulation ride during which we soar from east to west over spectacular scenery. Overnight in Vancouver. (B, D)

Day 12 Victoria

Today, embark on a full day excursion to Victoria. Ride on the British Columbia ferry through Active Pass and the Gulf Islands to Victoria, where we visit the beautiful Butchart Gardens, with spectacular theme gardens such as the Sunken Garden, Rose Garden and Japanese Garden and much more. Next, we go on a panoramic tour of Victoria, viewing famous landmarks such as the Royal British Columbia Museum, Victoria's Inner Harbour and the Parliament Buildings. Later, drive back to Vancouver. Overnight in Vancouver. (B, D)



Day 13 Board your Alaska Cruise

Today, we check out of our hotel and proceed to Seattle to board our luxurious Cruise. Enjoy a good night's sleep in the comforts of your cabin. (B, D)

Day 14 At Sea (Cruising)

Today, enjoy a luxurious breakfast on board your cruise. You'll experience the beauty of the Alaska. Enjoy a good night's sleep in the comforts of your cabin. (B, L, D)

Day 15 Scenic cruising Stephens Passage Juneau, Alaska

Today enjoy a luxurious breakfast on board your cruise. You will sail beyond the inside passage into the more protected Alaska Inside Passage, a complex labyrinth of fjords and bays where whales and sea lions find refuge during the summer month. Later we sail to Juneau, Alaska's capital city - Juneau, gracefully balances frontier ruggedness and cosmopolitan flair. Mendenhall Glacier, a river of ice measuring 1.5 miles in width and over 6 miles in length, hugs Juneau's Northside and is part of the Juneau Ice field, a 1,500-square-mile ice field that feeds 38 large glaciers.

Enjoy a good night's sleep in the comforts of your cabin. (B, L, D)

Day 16 Hubbard Glacier

Today, enjoy a luxurious breakfast on board your cruise. Today we visit Hubbard Glacier, is a glacier located in eastern Alaska and part of Yukon, Canada, and named after Gardiner Hubbard. The Hubbard Glacier ice margin has continued to advance for about a century. It takes about 400 years for ice to traverse the length of the glacier, meaning that the ice at the foot of the glacier is about 400 years old.

Enjoy a good night's sleep in the comforts of your cabin. (B, L, D)

Day 17 Sitka Alaska

Today, enjoy a luxurious breakfast on board your cruise. Today we visit Sitka, an Alaskan city and borough near Juneau, the state capital. It's spread over Baranof Island, part of Chichagof Island and others. It was part of Russia until 1867 and St. Michael's Orthodox Cathedral is topped with an onion dome. The 1842 Russian Bishop's House is nearby. Sitka National Historical Park is the site of Russia's defeat of the indigenous Tlingit people and has a trail dotted with totem poles.

Enjoy a good night's sleep in the comforts of your cabin. (B, L, D)



Day 18 Ketchikan, Alaska

Today, enjoy a luxurious breakfast on board your cruise. You'll experience the beauty of the Alaska.

Its Tlingit Indian name, Kach Khanna, means "spread wings of the eagle." Chances are you'll see one of these magnificent birds perched atop a Sitka tree. Thanks to its abundant rainfall, Ketchikan is surrounded by some of the world's most lush wilderness.

Enjoy a good night's sleep in the comforts of your cabin. (B, L, D)

Day 19 Victoria, British Columbia

Today, enjoy a luxurious breakfast on board your cruise. Later we sail towards Victoria, a unique blend of old world charm and new world experiences. As an island destination, Victoria offers visitors an escape from the hurried world and beams with ambience. Boasting the mildest climate in Canada we are green and beautiful year-round. In fact, Vancouver Island, where Victoria is located, is rated the Top Island in the Continental US and Canada and one of the Top Ten Islands in The World by the 2012 Travel + Leisure World's Best Awards.

Enjoy a good night's sleep in the comforts of your cabin. (B, L, D)

Day 20 Return Home with Wonderful Memories

Today morning, we disembark from cruise & drive to Seattle International airport to board your flight back home. It's time to say goodbye to all the new friends you have made. We hope you take back many wonderful memories of your holiday. Do write and tell us how you enjoyed your tour and give us your suggestions. (B)



Holland America Oosterdam Itinerary Route



7 Nights Itinerary of cruise 'Holland America Oosterdam'			
Day	Destination Port	Arrival	Departure
SUN	Seattle, Washington, US	-	4:00PM
MON	At Sea	-	-
TUE	Scenic cruising Stephens Passage	-	-
TUE	Juneau, Alaska, US	1:00PM	9:00PM
WED	Hubbard Glacier	2:00PM	6:00PM
THU	Sitka, Alaska, US	8:00AM	4:00PM
FRI	Ketchikan, Alaska, US	7:00PM	1:00PM
SAT	Victoria, British Columbia, Canada	6:00PM	11:30PM
SUN	Seattle, Washington, US	7:00PM	-

Shore Excursions from the above ports can be purchased on board at an Additional cost.

AGE POLICY: Minors: No guest under the age of twenty-one (21) will be reserved in a stateroom unless accompanied by an adult twenty one (21) years of age, or older. Adults who are not the parents or legal guardians of a minor child travelling with them are required to present the child's valid passport and visa and an original, notarized letter signed by at least one of the child's parents. The notarized letter from the child's parents must authorize the travelling adult to take the child on the specific cruise and must authorize the travelling adult to supervise the child and permit any emergency medical treatment that must be administered to the child.

INFANTS: Infants must be at least 6 months old as of the first day of the cruise / cruise tour.

PREGNANCY POLICY: A physician's "Fit to Travel" note is required prior to sailing, stating how far along (in weeks) the guest's pregnancy will be at the beginning of the cruise and confirming that the guest is in good health and not experiencing a high-risk pregnancy. The cruise line will not accept guests who have entered their 24th week of pregnancy by the beginning of, or at any time during their cruise vacation.

Service of our SOTC Tour Manager OR local representative will be applicable if group count is more than 20 paying passengers travelling on the tour.

Due to the operational reasons, cruise itinerary might change without prior notice.

Cruise Protection it is highly recommended to avail Cruise Protection Plan (CPP) for Alaska Cruise at a minimal cost, which will enables you to cancel your vacation plans before you leave, for any reason and receive refund. Terms & conditions apply.



20 Days All of Canada with Alaska Cruise Tour Price

Adult in Twin	Child with Bed*	Child without Bed**
USD 3,600	USD 2,960	USD 2,000

Single room supplement USD 2,020 per person. Triple room reduction USD 350

• *As a 3rd in a triple, a roll away cot may be provided • **As a 3rd in a double, no bed or cot will be provided to the child. Person below 12 years will be considered as a Child • Maximum 3 persons are allowed per room.

Surcharge	Departure Date	Twin / Triple	Single	Child
Land	25th May to 30th Sep 2019	USD 200	USD 250	USD 30
Cruise	5th Jun to 30th Aug 2019	USD 150	USD 275	USD 80

Port Taxes and gratuities USD 580 (To be paid extra)

Visa Requirements: You must be in possession of a Multiple Entry Visa for USA & Canada. The cost of these visas are not included in your package tour price. It would be best to check with your travel agent and the consulates nearest to you for advice and information. Please ensure that your travel documents are ready in time for departure.

Ticketing Requirements: To participate on this tour, you need to be in possession of valid air ticket for travel within Canada for the following sector: Montreal - Calgary. It is mandatory to purchase this ticket through SOTC. Confirmed air reservations for these sectors have already been made by us. The cost of this internal ticket is **USD 340 per person** which has to be paid at the time of booking the tour.

Month	Departure dates	Month	Departure dates
May 2019	7, 14, 21, 28	July 2019	9, 23
June 2019	4, 11, 18, 25	August 2019	6

*Day 1 as mentioned in your day to day itinerary.

Hotels / Flights / Itinerary / Route are subject to change without notice.

Please refer to page no xxx for what your tour price includes & does not include.

Important Information for your Holidays

WHAT YOUR TOUR PRICE INCLUDE



Accommodation

- Accommodation at the hotels mentioned or similar.



Services

- Meals, coach tours, entrance fees, sightseeing and surface transportation as mentioned in the itinerary.
- Services of our Tour Manager or Local Representatives. (Subject to minimum 20 full-paying passengers travelling together).
- Handling fees charged by the airlines for travel within USA and Canada - 1 check in baggage per person.
- Water bottle 500ml Per Person Per Day included in Premium and Value Tours only.



Porterage

- Porterage of 1 bag per person at all the hotel for Premium tours only.

• **Surcharges applicable during Peak and Event periods**

WHAT YOUR TOUR PRICE DOES NOT INCLUDE



Exclusions

- Passport, Visa charges, Airport & Port taxes.
- Cost of your Air tickets required to participate in this tour.
- Insurance, laundry, telephone charges, transfers all items of personal nature and also food and drinks not forming part of the group menus.
- Cost of the Suggested Excursions.
- Any increase in the rate of exchange leading to an increase in all land arrangement which may come in to effect prior to departure.
- Porterage of 1 bag per person at all the hotel for Value & Cost Saver tours only.
- Mandatory tips of USD 3 per person per day for Coach drivers, Guides etc.
- Anything not specifically mentioned in 'What your Tour Price includes' box.

Suggested Excursions Price in USD per person

Name of Tour	Adult / Child
Grand Canyon West Rim Air & Ground Tour*	285
Grand Canyon West Rim Air & Ground Tour with Boat & Helicopter*	455
Grand Canyon West Rim Air Tour	170
Grand Canyon West Rim Coach Tour*	160
Grand Canyon West Rim Coach Tour with Boat & Helicopter*	360
*Skywalk (can be added to above mentioned tours)	30

• Hoover Dam with Photo Stop will be offered on Coach Tour Option Only

Name of Tour	Adult / Child
Universal Studio in Los Angeles	135 / 120
Bay Cruise in San Francisco	25 / 20
Helicopter ride over the strip in Las Vegas	125
Nazca Lines in Lima	500

Suggested excursions will be operated subject to minimum 20 passengers.

Handy Tips - America

LOCAL FLIGHTS WITHIN USA



- No baggage is allowed free of charge.
- First bag will be charged USD 25 (weight up to 23 kg) & second baggage will be charged USD 35 (weight up to 23 kg).

ON ARRIVAL INTO USA / CANADA



- All joining direct passengers will have to reach the respective hotel, on their own and check in.

BAGGAGE REGULATIONS AND SOME RECOMMENDATIONS



- The baggage allowance of USA/Canada for international ticket and internal tickets within USA/Canada is one piece per person as checkin baggage (max 23 kgs total) with total linear dimensions (length + height + width) not exceeding 62 inches each and a total of 107 inches for both. Please note that one bag should not weight more than 23kg.
- One small handbag per person is allowed with total dimension of 45 inches (max. 5 kgs).
- We suggest that you carry 01 set of clothes along with your daily utility items and other accessories in your hand baggage. This is just a precautionary measure in case your baggage is delayed / misplaced.
- We advice that you travel as light as possible. Trolleys at the airport are available at a charge of USD 5. Carrying heavy luggage would be inconvenient. Prefer bags with four wheels and sturdy handles, as they are more convenient and easy to pull.

- Please note that airlines do not permit items like loose batteries, razor blades, nail cutter, scissors, knives, gels, any form of liquid, cigarette lighter in your hand baggage. If required carry such items in your check-in bag.
- Please ensure that you do not place any valuables / Power Bank in your check-in bag. Carry your foreign currency / travel documents / jewelry / insurance in your hand bag.

MEALS



- You have a choice of Jain / Veg / Non-Veg meals. The menus, however, are fixed in advance and a la carte is not possible.
- Most dinner's are unlimited buffets, but it is requested that you do not waste food.
- Some places we provide Indian breakfast and International dinners on certain tours.
- If there is any early morning departure to the airport a box breakfast may be provided.

TOUR MANAGER / LOCAL GUIDES



- The SOTC Tour Manager is your guide and friend on tour. To compliment the services of our highly trained Tour Manager, we employ an expert local guide to go through the sightseeing attractions in specific cities. We request you to kindly cooperate with them and abide with his/her instructions for a memorable tour.

HOTELS & ROOMS



- Your hotels have been specifically chosen keeping in mind the location and space availability. Check-in time in USA/Canada is 1500 hrs. and Check-out time is 1200 hrs. Early check-in and late check-out will not be permitted by the hotel.
- Most hotels offer the facility of complimentary safe deposit lockers (few hotels charge a refundable deposit). We advice that you keep all your valuables like money, passport, tickets and jewelry in the locker, in case you are staying for more than one day at the hotel.
- Please make sure that no damages are done to your hotel room during the stay, as the same would be charged to you directly by the hotel.
- Hotel rooms may have facilities like mini-bar, pay television channels, telephones etc. Please note that these facilities are not complimentary and will be charged as per actual usage.
- Drinking tap water in the hotel is absolutely safe in USA/Canada.
- Please note that we will try our best to provide you with adjacent rooms asked by you at the time of booking, but the same will be subject to availability at the time of check-in. It is also difficult to provide interconnecting rooms, however the tour manager and the hotel will try their best to ensure that you are provided with adjacent rooms wherever possible.

CLOTHING



- Carry 4/5 pairs of comfortable clothes like jeans/ trousers, shirts/T-shirts, shorts pants, punjabi suits/ sarees and necessary undergarments.
- Warm clothing like sweaters, jackets, woollens, thermals are essential. We suggest you keep some woollens in your hand baggage when you land at Niagara & San Francisco.
- Carry a cap, sunglasses, a folding umbrella, comfortable footwear preferably walking shoes and one smart casual's for Captain's dinner on board the cruise.

TIPPING POLICY



- Tipping in USA/Canada is something that is expected of anyone providing you a service, for example: your coach driver, local guides etc. It is mandatory to tip a nominal amount of USD 3 per person per day, for the duration of your tour.

TIME MANAGEMENT



- Its very important to be on time and punctual, since your itinerary has been designed and planned to offer you the most on your holiday.
- Every sightseeing trip where you get off has an allotted time, please make sure you remain with the group and return at the allotted time.
- Any delay would actually deprive the entire group of their sightseeing time.

ESSENTIAL ITEMS TO BE CARRIED



- Your passport, air tickets, original insurance policy, Tour Confirmation Voucher & necessary foreign exchange for personal use.
- Carry a photocopy of your passport including valid visas & keep them separately from the original.
- Please do not forget to carry an additional pair of spectacles if you are using one, digital camera chips with higher MB, extra batteries, chargers for digital camera and mobile.
- Carry mobile phone charger if you are taking your cell phone with global roaming. Also carry multi-purpose adapter as sockets are different.
- Required medicines, with doctor's prescription.

CURRENCY



- The currency for USA is Dollar
- The currency for Canada is Canadian Dollar
- The currency for Brazil is Brazilian Real
- The currency for Argentina is Argentine Peso
- The currency for Peru is Peruvian Nuevo Sol
- Most credit cards and Travelers Cheques are accepted widely

Average Temperature Chart (in degree celsius)												
CITY	APR		MAY		JUN		JUL		AUG		SEP	
	Min	Max	Min	Max	Min	Max	Min	Max	Min	Max	Min	Max
New York	06	14	12	20	17	25	20	28	20	29	19	28
Niagara	03	14	08	19	13	25	16	27	16	26	11	22
Washington DC	08	19	13	24	18	29	21	31	17	30	17	29
Orlando	16	28	19	31	22	33	23	33	23	33	23	33
San Francisco	10	18	11	18	12	20	12	20	12	22	13	22
Los Angeles	12	23	14	24	16	27	18	29	17	24	18	25
Las Vegas	12	26	17	31	22	37	22	37	24	41	23	39
Toronto	01	10	07	17	12	23	15	26	14	25	11	21
Ottawa	-1	11	7	19	12	24	14	27	13	25	09	20
Quebec City	-2	7	5	16	11	22	14	24	12	23	08	18
Montreal	01	11	07	18	12	23	15	26	14	24	09	19
Banff	-3	09	02	14	05	20	07	25	07	24	03	17
Jasper	-3	10	00	15	04	17	06	21	07	22	02	17
Vancouver	04	14	08	18	11	21	12	23	12	23	09	18

Every effort has been made to ensure that all information given above is accurate at the time of going into print. However, we do not accept any responsibility / liability for any loss or inconvenience caused due to any changes / omissions.

How to book your holiday

WHERE TO BOOK

Your own trusted SOTC's General Sales Agent or Travel Agent can book you on your SOTC Tour. If you are booking through SOTC's General Sales Agent or your own Travel Agent, please make all payments to them and they will pay us on your behalf. There is no additional cost to you, so do take advantage of SOTC's General Sales or Travel Agent's professional advice and service. Our General Sales Agent's office is located at UK, UAE, Kuwait, Oman, Saudi Arabia, Bahrain, Qatar, Kenya, Hong Kong, Tanzania, and Canada. In the United States we encourage you to book with your travel agent or call us directly on our TOLL FREE NO 1-877-827-SOTC.

TIME LIMIT

We would be happy to hold seats on the Tour of your choice provisionally, on a time limit of 4 days (Subject to availability of seats on that tour).

In order to secure your reservations on a definite basis, you would be required to complete the Booking Form and pay a deposit of US \$400 per person (Adult/Child), towards the cost of your tour, within 4 days.

BOOKING & DEPOSIT

You must complete and sign the official SOTC Booking Form enclosed in this brochure, which gives the Booking Conditions of the Tour. Please complete one booking Form per party. Along with the Booking Form, please enclose a non-refundable deposit interest free amount of US \$400 per person (Adult/Child). This said deposit amount would be adjusted towards the cost of the tour.

All cheques must be made payable either to your own Travel Agent or SOTC Travel Ltd. and sent to SOTC's General Sales Agent, nearest to you. For passengers booking from USA, all cheques must be made payable to your own Travel Agent or Horizon Travel Services LLC and mailed along with your booking form duly filled and signed to 356 Morning Glory Drive, Monroe, NJ 08831. Within a few days you will receive the SOTC Invoice and an Official Receipt. Your SOTC Invoice is a written confirmation of your Tour. However it is not valid for travel on the Tour.

TRAVEL DOCUMENTS

It is your responsibility to hold valid Travel Documents such as Passports, Visas, confirmed air tickets to be able to travel on the Tour. The cost of processing your Travel Documents is not included in the Tour Price and you are required to pay for them separately and shall be responsible for any delay in procuring the travel documents and consequential loss whatsoever. It would be best to check with your Travel Agent or SOTC's General Sales Agent nearest to you for advice and information. Please ensure with them that your travel document will be processed in time for your departure.

TICKETING

To participate on the tour you must be in possession of confirmed tickets on flights and sectors the tour is scheduled to operate on. The details of internal flights and sectors are available with our General Sales Agent or Sales Officer. It is advisable that you purchase the tickets prior to your arrival. Please check with your travel agent for advice and necessary information.

BALANCE PAYMENT

Balance payments towards the cost of your Tour and Booking Form must reach us at least 45 days prior to the departure of your Tour.

On payment of the balance amount in full you will receive your Final SOTC Invoice with an official SOTC seal. This Invoice will be valid for your Travel on the tour. Your Final documents can only be issued, upon receiving your balance payment & the Booking Form. There will be delay in issuing your final documents, unless Full Payments and the Booking Form is made in the stipulated time.

Please ensure that full and final payment along with the Booking Form reach us 45 days prior to the departure of your Tour. If it does not, this would result in cancellation of your seat on the Tour. We will then be constrained to levy Cancellation Charges.

TRAVEL INSURANCE

The tour cost does not include your overseas travel insurance. It is highly recommended that you have adequate insurance in place to secure your life, health and property as may be advised by your insurance agent to cover any eventualities associated with your overseas travel. You may be required to provide us with a copy of such insurance cover prior to your booking confirmation.

SOTC Invoice

Your Final Invoice entitles you to travel on the Tour, and must be presented by you to the SOTC Tour Manager/ Local Representative on the first day of the Tour. No services will be provided, if the Final SOTC Invoice is not in your possession.

ADDITIONAL BOOKINGS

Pre / Post Tour Accommodation / Add on Package are available to you at special rates. Please ensure that you request for the same, with your Travel Agent/General Sales Agent at the time of booking your Tour.

AMENDMENTS

A transfer from one Tour to another will be treated as a cancellation from one Tour and a fresh booking on another. Therefore Cancellation Charges will apply.

CANCELLATIONS

If circumstances make you cancel your Tour, the cancellation must be intimated to us in writing. As per this Booking Conditions of the Tour we are constrained to levy the following Cancellation Charges.

When a Cancellation is made	Charges
45 days or more prior to the departure of the Tour or for non payment of the Balance amount	US \$ 400
44 to 15 days prior to the departure of the Tour	50% of the Tour cost
14 to 04 day prior to the departure of the Tour	75% of the Tour cost
03 days prior to the departure of the Tour or in case you are a "No Show" on the Tour	100% of Tour cost

SOTC reserves the right to cancel any Tour prior to the departure, without assigning any reason. In such situation we will book the passenger on a different tour date. In case if the alternate tour date is not acceptable, we will refund all monies paid by you, but no compensation are payable. SOTC cannot take responsibility for any cost or any fees relating to the issuance and/or cancellation of air tickets or other arrangements not done through SOTC.

CANCELLATION FEE WAIVER

Booking Fee Protection Plan for US\$ 69:

In event of visa not being granted this unique scheme protects your non-refundable booking fee of US\$ 400.

Tour Cost Protection Plan for US\$ 179: In the unlikely event of you cancelling the tour this scheme protects you against the cancellation charges that would be levied as explained in the cancellation details. The protection is of 75% of the tour cost and subject to cancellation being initiated in writing up to 04 days before the departure date. Cancellation under 04 days to departure will be charged as per Cancellation Policy.

Note: Booking Fee Protection is applicable only against proof of document of a visa application refused. This cancellation fee waiver is application only on land arrangement. Passengers taking cruise will have to pay cancellation charges as per cruise company policy.

REFUNDS

Refunds (if any) for amendments and / or cancellations will be paid directly to you by SOTC/the Travel Agent/ General Sale Agent through whom you have forwarded your payment to us. It would take at least 30 days to process refunds. There is no refund payable for any Unutilized Services (e.g. Meals, Entrance Fees, Suggested excursions, Hotels, Cruise etc).